

### **Boréale Mountain Biking Booking Policy**

- 25% of trip cost is due upon booking. VISA, MC, certified cheque, EFT accepted
- Remaining 75% is due 60 days prior to the start of the trip
- Full payment is accepted at time of booking.
- If booking within 60 days of start of trip, full payment required at time of booking.

### **Boréale Mountain Biking Cancellation Policy**

A large portion of the expenses associated with your trip is incurred long before its departure. As well, the shorter the notice of cancellation we receive means that there is less likelihood of filling your place in an already short Yukon mountain biking season. Upon receipt of written confirmation of your cancellation by email, the balance of your trip payment will be refunded to you according to the following schedule:

- 60 days or more prior to the start of the trip: you receive a full refund less \$100 administration fee.
- 60 and 30 days of start of trip: 50% of the total trip cost is retained.
- 30 – 0 days of start of trip: 100% of the total trip cost is retained.

**Insurance: We strongly recommend that you purchase trip cancellation, baggage and extended medical insurance** (including emergency evacuation insurance that covers all expenses associated with a medical evacuation). If you require evacuation for any reason, the expense incurred will be borne by the participant(s) evacuated. Please check your Health Plan to ensure that additional coverage is purchased if so required.

**Itinerary Changes:** We reserve the right to change itineraries if we feel it will enhance your experience or are forced to do so by circumstances beyond our control (e.g. animal control, trail conditions, temperatures, etc.).

**Cancelled Trips:** Although it is unlikely, we must reserve the right to cancel a trip in advance of the departure date. If we are forced to cancel a trip for any reason, a full refund will be made immediately. If this occurs we shall endeavor to meet your needs with another trip date at your earliest convenience.

### **Additional Expenses:**

Our Boréale Mountain Biking packages are all inclusive, meaning that they include all your meals, guiding, accommodation and on ground transportation. Please note that it does not include costs such as:

- Personal clothing and souvenirs.
- Personal alcoholic beverages.
- Airfare to and from Whitehorse, Yukon.
- GST: 5% Goods and Services Tax (check your package, it may be included in the total price)